

# LAMERS The Passenger Professionals



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## **Unplanned Stops and Special Detours:**

### What you should know about Canadian Hours of Service Rules

For your safety and that of other road users, your motor coach driveres hours of service are strictly regulated by Federal and Provincial laws. These laws limit the number of hours a driver can drive in a day, the length of a shift, and the number of hours a driver can accumulate over a multi-day period.

#### These are the rules for Canada (effective January 1, 2007)

- Your driver can drive up to 10 hours in a 24-hour day.
- Your driver must not exceed 14 hours on duty in a 24-hour day inclusive of 10 hours of driving.
- Your driver must be off duty for a minimum of 10 hours in a 24-hour day.
- ➤ Your driver cannot drive after 16 hours has elapsed since the driver started his of her work shift (regardless of the number of on-duty hours). Example: If your driver begins his/her work shift at 6:00am, he/she cannot be on duty or drive after 10:00pm and must take at least 8 hours off-duty before driving again.
- Your driver cannot begin a new work shift without first taking at least 8 consecutive hours off-duty and have a minimum of 2 hours off on day prior for a total of 10 hours.
- Your driver may work up to 70 hours in any period of 7 days (which includes driving and non-driving duties). Also, the driver must have at least one 24-hour break in the preceding 14 days.

#### If these limits are exceeded:

- Your driver, the bus company and you can be charged and fined; threatening the bus companys operating privileges and your pocketbook.
- Your driver can be placed % ut of service+at a roadside inspection for up to 72 hours. (A driver log book can be examined at any time during a trip by police or government transportation officers)

#### Requirements for all trips:

- Valid passport from ALL passengers. Your Lamers driver will check for passports from all passengers prior to boarding. Please allow extra time at your pickup for this.
- ➤ Passenger manifest that has the following information for each passenger: Surname, first name, middle name, date of birth, gender, citizenship or nationality and passport number. Your driver will have to present this to the Canadian Border personnel. Lamers Bus Lines needs this information two weeks prior to your trip.
- Detailed itinerary with addresses and exact times for each day. An itinerary is a requirement to cross the border into Canada. Lamers has final approval of itinerary.

Please don't ask your driver to break the laws by exceeding these limits!